

Operational Excellence



In this course you will get the necessary tools to transfer strategic & operational process management to your own business. Additionally, you get to know and identify success factors and hurdles for a sustainable implementation of Operational Excellence.

Operational Excellence - 10th - 11th March 2020

- Process management
- Value adding processes
- Strategic and operative process management
- A practical insight in process oriented reorganisations

Top speakers

- Prof. Dr. Thomas Friedli, University of St. Gallen
- Dr. Lüder Tockenbürger, PRO4S & Partner GmbH

What our students said

- Practical insights
- Wealth of industrial experience
- Very insightful course

Course location: iimt - University of Fribourg
Course fee: CHF 1'400.--
Course language: English
Registration: www.iimt.ch or iimt@unifr.ch