

*Transfer strategic & operational process management
to your own business*





Practical information

Course location:	iimt - University of Fribourg
Course fee:	CHF 2'800.-- (2 modules)
Course language:	English

Your benefits

Increase your knowledge and foster your personal development
Invest in yourself and stay up to date
Meet outstanding national & international speakers

What our students said

- Very interesting course, practical and well explained
- Wealth of industrial experience
- Very insightful course and relevant to companies in this competitive era

Specialised Course

Process & Excellence Management

In this course you will learn to understand the importance of quality management and the right use of methods and tools. You will be able to structure and manage process-oriented reorganisations.

Course details

1 Module
7th – 8th
March

Process management
Strategic and operative process management
A practical insight in process oriented reorganisations

2 Module
9th – 10th
March

Quality concepts
Models and tools
Excellence programmes in the industry
Business excellence in practice and theory

Top speakers



Prof. Dr. Fritz Fahrni
ETH Zurich &
University of St. Gallen



Prof. Dr. Thomas Friedli
University of St. Gallen
Subject Area Coordinator



Dr. Lüder Tockenbürger
PRO4S & Partner

Contact

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How to register

Should you wish to participate in this Specialised Course, please register online on www.iimt.ch or send us an e-mail. It would be a great pleasure to welcome you in this course.

Did you know?

With the successful completion of a course, it is possible to credit the modules towards a future Executive MBA, Executive Diploma or Executive CAS in ICT or Utility Management.

